

As a business customer we were not aware of U.S. to foreign mobile phone surcharges. In some cases, we were also not aware that we were calling a mobile phone. We regularly call the U.K., Ireland, New Zealand and Australia and are now making a concerted effort to avoid making international mobile terminated calls.

Our long-distance telephone service provider did not inform us of these surcharges, they just appeared on our phone bill. Are there long-distance providers who are not passing these fees on to their customers? Are there alternatives to lower these charges?